

For Pre-sets

Before you begin, you may wish to make a list of your pre-set stations. Please unplug your radio, wait 10 seconds and then plug back in. You should then be able to search and resave your pre-sets. Your manual has full instructions on how to do this

<https://www.robertsradiotechnical.co.uk/Downloads.aspx>

If you are still referred back to a pre-recorded message, please perform a factory reset, again, instructions are in your manual <https://www.robertsradiotechnical.co.uk/Downloads.aspx>

Favourites

There is currently no support for favourites, however we are hoping this feature will be available in the future, however we presently cannot guarantee this.

If you would like a station adding to the database then please raise a support ticket, <https://support.wifiradiofrontier.com/portal/newticket> and our partner will aim to get it added within 2 working days.

PODCASTS

These are currently unavailable; however, we are hoping this feature will be available soon.

We apologise for any inconvenience caused as a result of these changes, which have been made in order to provide continuity of service. This is a large and complex migration and whilst this has been tested and rehearsed in advance there may be an initial period of reduced service stability. We will be monitoring the service closely during this time and will communicate any issues via the status page at <https://status.frontiersmart.com/>.