

Stream 104 and Stream 217

Software Update

When updating either the Stream 104 or Stream 217 for the first time, you have to use a free app called UNDOK. Note that any future updates can also be applied using this method, or can be applied using the prompts and menus displayed on your radio.

UNDOK is compatible with both Android and iOS devices (smartphones and tablets) and can be download from Google Play or the Apple App Store, as appropriate for your device. More details on UNDOK can be found in your handbook.

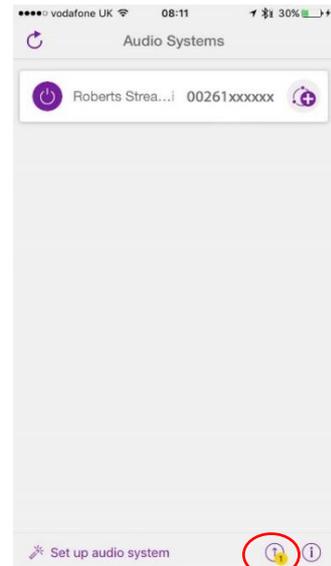
The following instructions use screen illustrations from an iPhone and show the radio display on the Stream 217. The process is the same if updating using an Android device or if your radio is the Stream 104, but note that the Stream 104 uses a mono display.

1) Before carrying out any software update you should use the mains power adapter supplied with your radio rather than using batteries.

2) Ensure the radio is plugged into the mains and turned 'on' and playing an internet radio station. Check that your tablet or smartphone has the UNDOK app downloaded and that the device is connected to the same network as your radio

3) Open the UNDOK app and your radio will appear on the list of 'Audio Systems'. Please note should you have more than one Roberts 'Smart' Radio switched on at the same time, they will also appear in the list.

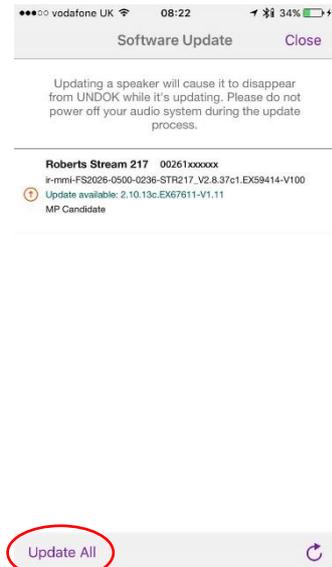
If new software is available for your radio, you will notice the bottom right hand corner there will be a small yellow circle with a number. Tap this button.



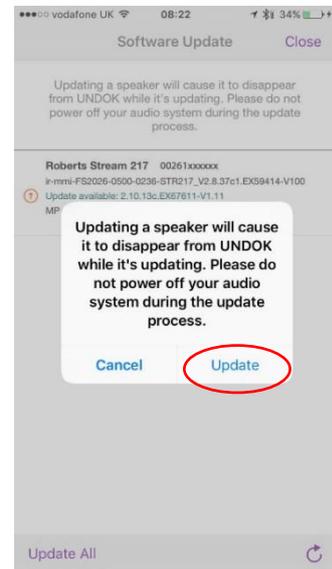
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4) You are now in the 'Software Update' page and the UNDOK app confirms the current software version in your radio and whether any updates are available. If no updates are shown, try tapping the Refresh icon in the lower right corner of the screen. When the display shows that there is an update available, tap 'Update All' at the lower left corner.



5) Confirm by selecting 'Update'.



6) The radio will begin downloading the updated software.



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<p>7) After the radio has downloaded the software it will automatically begin the update process. It is important that the radio remains powered from the mains adaptor during this process.</p>	
<p>8) After the update is completed the radio will restart. The radio should have retained your previous settings for the network connection, radio station presets, alarms, etc. You may then continue to use your radio as before.</p>	
<p>9) If you wish, you may check that the new software has successfully been updated. This can be accessed via 'Menu', then select 'System Settings', then select 'Info' then read the 'SW Version', (also see your handbook page 91 for the Stream 217 or page 82 for the Stream 104).</p> <ul style="list-style-type: none">• Stream 104, ending with V1.09 or greater• Stream 217, ending with V1.11 or greater	